



QUALITY POLICY

Gruppo Manifatture Italiane GMI is a centre of excellence in producing luxury footwear for top European and global brands. The heart of the Group's activities is in Tuscany, a historic district of excellence in luxury footwear production. Such a local footprint allows the Group's outstanding skills as to human resources and strategic suppliers.

The market acknowledges the Group's ability to design and develop prototypes and samples and its unique focus on innovation. Continuous research and experimentation into the use of new materials, technologies and production processes make it a value-added partner for its customers in the development and industrialisation of their collections.

Gruppo Manifatture Italiane GMI currently consists of four shoe factories: Calzaturificio Energy s.r.l., River Group S.p.A., Calzaturificio Claudia S.p.A. and Broma s.r.l. boasting more than 15 thousand square metres of production space with approx. 1,000 employees, and a potential production capacity of over 1 million pairs per year.

Entirely Made in Italy products manufactured according to the highest quality standards employing cutting-edge technology. Supervising the entire production process allows GMI to offer its customers the greatest flexibility and rapid production.

The ongoing investments in productive assets and the Group companies' attention to professional preparation towards the changes required by time and market allowed them to develop and impose themselves quickly over the years, also ensuring an additional growth capacity in internal production.

In these years of growing markets, although now hit by the Covid-19 pandemic, it is crucial to strengthen our position and provide excellent products and services to our customers. We aim at designing and manufacturing top quality footwear for our customers, made with Italian artistry, keeping the highest sustainability standards in the supply chain, enhancing the know-how of our craftsmen and people combined with our cutting-edge manufacturing technologies.

The Group's companies most distinguishing strength is the ability to understand and take in the needs of their customers, satisfying them entirely as to product and service.

The values considered pivotal for the Group's future success by the Management are the following:

Quality

We ensure the excellence of our services and ongoing improvements. We offer our customers products and services tailored to their individual needs and quality.

Innovation

An essential tool to implement increasingly efficient programmes that meet our customers' demand and requirements. The search for leading-edge solutions and the proposal of new models and best practices to pursue excellent results.

Craftsmanship

We encourage a solid "can-do spirit" through the heritage of technical skills, product knowledge and customer insight.

Sustainability

Sense of responsibility with respect for people and natural resources. We develop our business, enhancing the value of the territory and history we come from, undertaking to improve the future.

Transparency

A supply chain transparent and traceable. We focus on controlling our supply chain and develop it, aiming at achieving the highest traceability standards.

In compliance with these values, we have fixed our macro-objectives for the coming years. They can be outlined as follows:

1. **Improvement of customer services** also monitoring carefully of the process performance
2. **Keeping the highest quality standards of the product**, continuing to ensure excellence in final products
3. Increasing the **Synergy among the Group's companies**, also extending the Management System to all Group's companies.

To achieve these results, the companies of Gruppo Manifatture Italiane (starting with Calzaturificio Energy and River Group) implemented a Quality Management System complying with ISO9001 deemed the most appropriate tool for dealing with risks and planning as well as to achieve the objectives set. Therefore, the Group's companies involved are committed to meeting the applicable requirements (both of customers and relevant stakeholders) and steadily improving the Quality Management System.

Sharing the values mentioned above and working hard to implement them is the commitment that Companies' management, the process managers and our staff (including partners) are called upon to make in their daily work.

Fucecchio (FI), **30 January 2021**

Alberto Zunino,
Gruppo Manifatture Italiane S.p.A.

